



## Job Description

**Title:** CAFÉ STAFF  
**Reports to:** Café Supervisor

### Summary of Position:

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Oversee the safe operation of the Launch Cafe while providing friendly, responsive service to create an exceptional entertainment experience for our customers. The Café Staff's attitude directly affects how Launch Trampoline Park as a whole is perceived. Your main functions are to ensure that all health department & company policies are being adhered to while preparing and serving all food and beverage items to customers.

### Duties & Responsibilities:

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#### Café Duties:

- Prepares all café menu items using standard facility equipment ensuring quality and efficiency and customer satisfaction.
- Assumes responsibility for quality of products prepared and served.
- Maintains the cleanliness of the cafe to meet or exceed Health Department standards for cleanliness, food handling and sanitation.
- Monitors stocks of ingredients and food items and assists with the preparation of inventory supply orders.
- Ensures the neatness, cleanliness and orderliness of the facility by sweeping, mopping, stocking shelves, removing trash, etc.
- Properly stores, labels and dates all products.
- Ensures that all items meet or exceed food safety standards.
- Presents a clean-cut, neat and professional image.
- Properly maintains and uses all equipment per manufacturer's and company specifications.
- Exhibits and encourages proper hygiene and sanitary habits.
- Maintains a friendly, courteous and cheerful demeanor at all times.
- Provides assistance to other employees to contribute to the best overall operation of the park.
- Constantly cleaning all countertops and tables in café seating area.

- Constantly pushing in chairs and straightening up café seating area.
- Re-stock condiment area and make sure everything is neat and clean.
- Performs other duties or roles as assigned by supervisors, management & owners
- Prepares customer orders to company specifications.
- Completes opening and closing checklists on a daily basis.

## **Qualifications:**

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- High school diploma preferred
- Willingness to be a team player and hard worker.
- Must be friendly and outgoing.
- Facility experience a plus but not required.
- Able to communicate clearly with customers and other employees.
- Able to reach, bend, stoop and frequently lift up to 40 pounds.
- Be able to work in a standing position for long periods of time (up to 9 hours).
- Able to see clearly (with or without glasses) to read, interpret and understand recipes, menus, food orders, packing slips, etc.
- Able to hear and speak effectively.
- Able to sense degrees of temperature.